

ID / Documents / Benefits Help

Use this when someone needs identity documents, benefit help, or a place to start.

6 listings from the live LaneHelp directory · 1 verified · latest check Aug 10, 2026



SCAN FOR THE LIVE
PAGE

Live sheet: rebuilt from the LaneHelp directory each time it is opened. Use the first option that matches the need.

DOCUMENTS AND BENEFITS

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White Bird NEST Eugene

Contact: (541) 342-1295
Hours: Walk-in case management: Mon–Fri 9:30 AM–12:00 PM;
Appointments: Mon–Fri 1:00 PM–4:30 PM
Address: 323 E 12th Ave, Eugene, OR
Offers: White Bird NEST (Navigation Empowerment Services Team) helps adults experiencing homelessness in the Eugene-Springfield area with case management, mail services, phone access,...
Website: whitebirdclinic.org/nest
Notes: Walk-in · Call first · ID required
Checked — confirm details before referring.

Sponsors Inc. Eugene

Contact: (541) 485-8341
Hours: Monday: 8:00 AM–5:00 PM; Tuesday: 8:00 AM–5:00 PM;
Wednesday: 8:00 AM–5:00 PM; Thursday: 8:00 AM–5:00 PM; Friday: 8:00 AM–5:00 PM; Saturday: Closed; Sunday: Closed
Address: 338 State Hwy 99 N, Eugene, OR
Offers: Sponsors Inc. empowers people with conviction histories to transform their lives by providing housing, employment assistance, mental health counseling, and mentoring.
Website: sponsorsinc.org/programs
Notes: Call first · ID required · Shelter
Checked — confirm details before referring.

Catholic Community Services – Eugene Center Eugene

Contact: (541) 345-3628
Hours: Service center: Mon–Wed & Fri 8:00 AM–4:00 PM, Thu 9:00 AM–4:00 PM. Food pantry: Mon/Wed/Fri 8:00 AM–noon. Clothing closet is at Springfield only.
Address: 1464 W 6th Ave, Eugene, OR
Offers: CCS Eugene Community Service Center provides food pantry access and no-cost supports such as bus passes, hygiene supplies, eyeglass vouchers, ID/birth certificate replacement,...
Website: ccslc.org
Notes: Walk-in · Call first · ID required
Checked — confirm details before referring.

MORE NAVIGATION HELP

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Catholic Community Services – Springfield Center Springfield

Contact: (541) 345-3628
Hours: Service center: Mon–Wed & Fri 8:00 AM–4:00 PM, Thu 9:00 AM–4:00 PM. Food pantry: Mon/Wed/Fri 8:00 AM–noon. Clothing closet: Mon–Fri 9:00 AM–noon; last voucher 11:45 AM.
Address: 1025 G St, Springfield, OR
Offers: CCS Springfield Community Service Center provides food pantry access, the CCS Clothing Closet, and no-cost supports such as bus passes, hygiene supplies, eyeglass vouchers,...
Website: ccslc.org
Notes: Call first · ID required · Hot meal
Checked — confirm details before referring.

Public Defender Services of Lane County Eugene

Contact: 541-484-2611
Hours: Monday–Friday 8:00 AM–12:00 PM and 1:00–5:00 PM; closed 12:00–1:00 PM.
Address: 180 E 11th Ave, Eugene, OR
Offers: Court-appointed legal representation for Lane County adults and juveniles in criminal, probation, certain child-support, termination, and civil-commitment matters.
Website: lanepds.org
Notes: Walk-in · Call first · ID required
Verified: Checked 8d ago

TransPonder Eugene

Contact: (541) 321-0872
Hours: Mon–Thu 9:00 AM–noon and 1:00–5:00 PM; Fri by appointment only.
Address: 1590 Willamette St, Eugene, OR
Offers: TransPonder is a transgender-founded and led nonprofit in Eugene offering support, resources, education, groups, resource navigation, and a Legal ID Change Assistance program that...
Website: transponderoregon.org
Notes: Walk-in · Call first · ID required
Checked — confirm details before referring.