

Mental Health / Crisis

Use this when someone needs a person to talk to or a crisis path right now.

6 listings from the live LaneHelp directory · latest check Jul 31, 2026



SCAN FOR THE
LIVE PAGE

Live sheet: rebuilt from the LaneHelp directory each time it is opened. Use the first option that matches the need.

CRISIS AND SUPPORT

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Mobile Crisis Services of Lane County

Lane County

Contact: 541-682-1001, 988, 911
Hours: Mon–Fri 6:00 AM–11:00 PM; Sat–Sun 2:00 PM–11:00 PM
Address: Mobile service throughout Ln County, Lane County, OR
Offers: Mobile crisis response program for people experiencing an immediate behavioral health crisis.
Website: lanecountyor.gov/government/county_departments/health_and_human_services
Notes: Call first · Recovery · crisis
Checked — confirm details before referring.

Hope & Safety Alliance

Eugene

Contact: 541-485-6513; 541-485-8232
Hours: 24/7 crisis line; Advocacy Center Mon–Fri 9:00 AM–5:00 PM
Address: 1577 Pearl St, 2nd Floor, Eugene, OR
Offers: Provides compassionate, trauma-informed, survivor-centered services for individuals impacted by domestic and sexual violence. Operates Jamie's House emergency shelter.
Website: hopesafetyalliance.org
Notes: Call first · ID required · Shelter
Needs update — confirm details before referring.

Call to Safety (Oregon DV Hotline)

Lane County

Contact: 1-888-235-5333
Hours: 24/7
Address: Lane County, OR
Offers: Oregon's statewide domestic violence hotline providing 24/7 crisis support, safety planning, and referrals to local DV service providers and shelters
Website: calltosafety.org
Notes: Call first · ID required · Shelter

MORE COUNSELING AND PEER SUPPORT

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Jamie's House (Hope & Safety Alliance)

Eugene

Contact: (541) 485-6513
Hours: 24-hour crisis line; shelter access is coordinated by an advocate
Address: Eugene, OR
Offers: Emergency shelter for survivors of domestic violence, operated by Hope & Safety Alliance. Jamie's House provides confidential safe housing.
Website: hopesafetyalliance.org/jamies-house
Notes: Call first · ID required · Shelter
Checked — confirm details before referring.

Siuslaw Outreach Services DV Program

Florence

Contact: 541-997-4444
Hours: 24-hour crisis line; office Mon–Fri 9:00 AM–4:00 PM; resource center Mon–Fri 8:30 AM–5:00 PM
Address: 1536 W 12th St, Florence, OR
Offers: DV and sexual assault advocacy through Siuslaw Outreach Services in Florence. Provides crisis line, emergency shelter, and advocacy for western Lane County survivors.
Website: florencesos.org
Notes: Call first · ID required · Shelter
Checked — confirm details before referring.

National DV Hotline

Lane County

Contact: 1-800-799-7233
Hours: 24/7
Address: Lane County, OR
Offers: National hotline for domestic violence. Provides crisis intervention, safety planning, and referrals to local resources. Text START to 88788.
Website: thehotline.org
Notes: Call first · ID required · DV/SA